# Forbesy Camps FAQ's

### **How Much Does It Cost?**

Classic Camp – £38

Full Day Camp – £48

Fox Leaders (Age 12-15, once a one week course has been completed) - £25

#### Do we offer discounts?

We offer a 40% discount for any additional sibling booked with a full paying sibling

Classic Camp – £22.80

Full Day Camp — £28.80

We also offer a 20% discount for all full week bookings

# Do we offer camp Extras?

Early Risers (7:30am – 8:30am) - £6

Flexi Ticket - £2.50 per day

Swimming - £6.50 per day

### What are our opening times?

Classic Camp – 8:30am – 3:30pm

Full Day Camp – 8:30am – 17:30pm

Early Riser - 7:30am - 8:30am

### What age range do we accept?

Little Cubs – 3 to 5 years

Classic and Full Day Camps – 6 to 9 years

Fox Tails – 9 to 12 years

Fox Leaders – 12 to 15 years

#### Do we accept childcare vouchers?

We accept Government Tax Free Credits and Childcare Vouchers. If your Childcare Company does not appear on our list, please contact <u>admin@forbesycamps.com</u> and we will look into getting them added for you.

#### Do we provide food?

No, your child will need to bring a healthy packed lunch, snacks and a drink. We do offer a healthy biscuit or fruit in the afternoon and Full Day Campers are offered popcorn afer 3:30pm.

For allergy purposes, please ensure your child doesn't bring in any NUTS or SESAME, or anything containing these two ingredients.

Please also ensure GRAPES are CHOPPED UP.

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# What does my child need to bring?

- Packed Lunch
- Snacks (Morning & Afternoon)
- Re-fillable drink
- Adequate clothing (weather appropriate) Please ensure all clothes are labelled with the child's name and do not send them in their best clothes
- Suitable footwear (no sandals, flip flops or crocs)
- Sun lotion and hat (summer)
- Scooters and helmets (if they wish)
- Do not send them in with valuables or electronics

### How do I make a booking?

Please book via <a href="https://forbesycamps.ipalbookings.com">https://forbesycamps.ipalbookings.com</a>

Any problems, please contact us at <a href="mailto:admin@forbesycamps.com">admin@forbesycamps.com</a>

# What happens if I need to cancel or amend my booking?

Here at Forbesy Camps we understand that your childcare plans can change right up until the last minute, this is why we offer our flexi-ticket, which can be purchased at the time of booking.

For just £2.50 a day, our flexi-ticket provides complete flexibility to change your date right up until the last working day before your child/children are due to attend in any given week. If you are unable to decide on a change of date at the time, then we will happily offer you a credit to be used within the following 12 months.

Please note that without the flexi-ticket we are unable to change your dates or offer a credit once you enter the 14 day period before camp.

## Is there a deadline to book?

Subject to availability, we can take bookings up until a session is due to start, as long as you have registered via our system.

All bookings must be made via our online system, we don't accept walk-in bookings.

#### Can I book over the phone?

Unfortunately not, all bookings must be made via our online system. If you are struggling to set up an account or make a booking, please contact us at <a href="mailto:admin@forbesycamps.com">admin@forbesycamps.com</a> and we will be happy to help.

### How will I know if I have secured a place?

Once you have booked your child's place via our online system, you should automatically receive a confirmation email. You can also view your bookings and invoices at any time by logging into your online account.

Don't forget to follow us on Facebook and Instagram.